From: dlb@mail.uark.edu@inetgw

To: Microsoft ATR

Date: 1/23/02 12:51pm

Subject: Microsoft Settlement

I d believe the case against Microsoft should be settled now. It should never have been brought against the company. I am indebted to Microsoft for providing software that works. When I go to other brands of software I still face problems that I can t resolve as I m experiencing now with Symantec's Norton SystemWorks 2002.